



# BUILDERS CABINET COMPANY

50 years of quality countertops and cabinets

## Terms of Sale

### Cancelations/Returns

Due to the custom nature of our products all sales are final and cannot be returned or canceled for any reason.

### Production Lead Times

Quoted production lead times are estimates only and not guaranteed. A delay in the buyer receiving the order is not considered a reason for cancelation or return.

### Confirmation of Order

The order confirmation represents our perception of your order. It is important that you check and verify our perceptions are accurate. You or your installer are solely responsible for all specifications. Any changes that need to be made should occur through email or fax only.

### Communication

To establish a clear record of job specifications, all selections, details, and changes must be made in writing via email or fax. Builders Cabinet Company is not responsible for miscommunications through phone calls.

### Payment

Customer must place a 50% deposit upon order of their project. The remaining balance is due upon pickup or delivery. If we are installing, the balance is due upon completion of the installation.

\*Please make your check payable to Builders Cabinet Company and **include your invoice number in the memo**. Mail checks to P.O. box 11833, Richmond, VA 23230

\*Credit card payments can be made over the phone.